

# Official Publication of REACT International, Inc. (Radio Emergency, Associated Communications Teams)

March/April

1991

\$2.50 Price



Donna Englender, Director of the Northern Virginia area March of Dimes, is shown making award presentation to John Webster Vice President of Herndon REACT #C332, Virginia. (Herndon REACT photo by Bob Baird).

REACT International, Inc. 242 Cleveland Wichita, KS 67214

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### IN THIS ISSUE ...

New Codeless Class of Amateur Operator License

Best Western Helps Again

May is REACT Month

Board Requests Ideas, Proposals and Programs

Work Smarter, Not Harder

### ON-THE-JOB TRAINING

### Presidents Perspective

Leadership training is something we all need, all the time. Otherwise, REACT will suffer.

People get job transfers, work responsibilities increase, members move away to retire, family circumstances change. Any of these events can leave your Team or Council reeling unless it has a strong reserve of members trained and ready to fill leadership vacancies.

Teams prepare members for leadership roles by involving them in the democratic process constantly. Every Team member should be a voting member. Every Team member should participate in discussions of all Team business at Team meetings, and then

vote to help decide the action the Team will take.

Councils develop leadership potential by encouraging Teams to bring all their members to Council meetings. Teams can sit together and caucus as to how their delegate should cast the Team's vote.

Each Team still gets only one vote on each item of business. Yet, all the Team members present are learning and contributing.

They participate in the discussions and help determine their Team's position on the various items of Council business. They feel they matter and that is extremely important.

Teams should also remember that as many members as wish to can attend REACT International conventions. There, Teams again sit together and caucus as to how members wish their delegate to vote on any item of business. By participating and observing, they learn leadership skills that are critical to the survival of REACT.

How does your Team and Council measure up? How well is each fulfilling its leadership training responsibilities? What more can each do to increase participation by members and, in the process, help them develop good leadership skills?

### **NEW REACT FLAG**

It's here! Order now and save. Low introductory price. Get several. Limited supply.

Arrange to have them fly at your city hall, police station, your REACT meeting place, public library, fire house, etc., during REACT Month. Plan

flag-raising ceremonies for May 1. Send photos to the REACTER. Bring them to Melbourne for the convention parade, too. Introductory price is \$40.50 each plus \$3.25 shipping and handling. More details on page 14.



### ON THE COVER

Herndon REACT, Inc., #C332 of Virginia this year and for the past six years has provided emergency radio communications for the Northern Virginia March of Dimes Walk for "America for Healthier Babies."

This year, Herndon
REACT was the recipient of a volunteer appreciation award for communication excellence. The Hyatt Dulles Hotel in Virginia was selected for the presenation of awards and recognition to all volunteers giving their time and efforts for a worthy cause. The Herndon REACT team members were pleased and honored to be the recipient of this fine recognition award.

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MAY IS
"REACT MONTH"
MORE DETAILS
ON PAGE 14!!!

# the REACTer

March/April 1991 Vol. 25 No. 2

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The REACTer is the official publication of REACT International. inc., - a non-profit 501(c)(3) public service organization. REACT stands for Radio Emergency Associated Communications Teams. This publication is provided to our dues-paying members (one per household) and other interested parties. It is published six (6) times yearly. Average distribution for 1988 was 12,400 copies with 95% USA and the remainder to Canada, Venezuela, United Kingdom, Australia and U.S. territories. Offices: REACT International, Inc., 242 Cleveland, Wichita, Kansas 67214 USA (316) 263-2100, Deanne Earwood. Office Manager and Editor. Entire contents copyright 1990. Authorized REACT Councils and Teams may reproduce articles in entirety, giving proper credit. REACTer assumes no responsibility for submitted articles, manuscripts, photographs or drawings, such items cannot be returned. Please allow 6 weeks for change of address and delivery of first issue

### HEADQUARTERS REPORT

It seems like only yesterday when I walked into REACT's office here in Wichita. In reality it was one year ago this During this period REACT Headquarters and I have seen numerous changes. The obvious change is, all new office personnel was hired and trained. For this reason, several procedures have been by trial and error. On behalf of Michele, Lynda and me, I would like to thank all the members, Teams, Councils and of course the Board of Directors of International. You have all helped in making the transition a little smoother.

Besides the obvious changes let's recap what has happened in the last year.

- 1. The office was reorganized all unneeded articles were disposed of. All important items were retained and archived for historical purposes.
- 2. A new copier was purchased. Now all information mailed out of Headquarters is done completely in house. Saving valuable time and money.
- 3. Procedures in mailing articles to members, Teams and Councils were revamped. Each order is processed when its received not on a designated day. This guarantees a quicker turn around time on

your merchandise.

- 4. The REACTer magazine was brought in-house. This saved turn around time in publishing and money. As well as having more control over each issue.
- 5. A new printer was hired for producing the REACTER. Another step towards saving even more time in publishing the magazine.
- 6. A database on all REACT inquires was set-up. Now Headquarters has the capability of soliciting future membership.
- 7. A fax machine was donated to International from the Pennsylvania Council of REACT Teams. A true sign of support for International and another way to provide quicker service to the membership.
- 8. Color on the cover of the REACTer magazine.
  Another first for REACT International, Inc. The goal at Headquarters is to continue to strive to make the REACTer a first class publication.

All this is a lot to accomplish under the circumstances of a new office staff but shows the support that we continue to receive from the membership. We couldn't have done it without you. Keep up the good work!

What's in store for the second year? Wait and see.

# PLEASE NOTE NEW FAX PHONE NUMBER

Effective April 1,1991 the Headquarters fax machine will be on line 24 hours per day. The phone number to use when sending a fax to Headquarters will now be (316)263-2118.

# FCC ESTABLISHES NEW CODELESS CLASS OF AMATEUR OPERATOR LICENSE

The Commission has revised the examination requirement for the Technician Class operator license, thereby creating a new codeless class of amateur operator license. After these revisions become effective, an examine will not be required to prove that he or she can send and receive texts in Morse code telegraph signals to qualify for a Technician Class amateur operator license.

The amateur service cur-

rently consists of five classes of licenses having increasing privileges and each being progressively more difficult to obtain. The classes are Novice, Technician, General, Advanced, and Amateur Extra.

The FCC noted that offering privileges at stations which transmit exclusively above 30 MHz provides an entry level opportunity to otherwise qualified persons who find telegraph a barrier

to pursuing the purposes of the amateur service.

Therefore, the FCC has established the Technician Class a codeless class of license. This license includes all amateur privileges above 30 MHz. The Commission also amended the rules to grandfather frequency privileges below 30 MHz to current Technician Class licensees.

In addition, the commission decided to retain the Novice Class operator license in order to provide an alternate entry level operator license opportunity to persons who desire to pursue the purpose of the amateur service and who can pass a telegraphy requirement in place of the more comprehensive written examination requirement for the codeless Technician Class operator license.

Action by the Commission December 13, 1990, by Report and Order.

(The above article was submitted by the Amateur Radio Task Group.)



Whiteside County REACT Team #4714, Sterling, Illinois held their annual banquet on December 8th, 1990 at the White House in Dixon.

Guests at the banquet were, Sterling Mayor Bill Durham, Police Chief Cadet Thorp of Sterling, Police Chief Larry Thoren of Rock Falls as well as Ralph and Jean Jones. Representatives from Low Riders, the manager of Northland Mall, the

Sterling and Rock Falls Chamber members, Dixon Petunia Festival, Whiteside County Fair Board, the Homeless Coalition and the New Manfest Committee were also in attendance. In all, a total of 45 people were present.

A total of \$400.00 was donated back to the community by Whiteside County REACT #4714. President Bobbie Cox announced that local members also donated over 3,800 hours of community service.

### REACT DIRECTORY COMING FAST

It's nearly ready for you. Get ready to order your Team's supply. Pocket-size for convenience. Economical introductory price so your Team can issue it in quantity. Bright orange cover for easy recognition. Order now. Ensure delivery for REACT Month use. Introductory price is \$1.50 plus shipping and handling.

Since my last report, I want to thank Chuck Thompson, N5IAG, of the REACT International Amateur Radio Sub-Task Group for the copy of his notice dated 21 December 1990 concerning the exact wording of the FCC PR Docket 90-55 concerning establishing the new codeless class of amateur operator license. I have included this in my communications with Teams starting in January 1991. (If you have not seen the exact wording, please refer to page 4 in this issue).

I have begun to see what appears to be a pattern in some of the requests for assistance I have received. This pattern is made up of several aspects, all of which together seem to help cause problems between a Team and REACT International. I see them, lack of communications between Teams and their Councils, lack of communications between officers within a Team, lack of communications between a Team and REACT International. Some Teams have "Official Mail" going to more than one address. International may mail to one address, Councils and or other Teams may mail to another address, and bank statements etc., may go to still another address. This can lead to mis-communication or non-communication problems. It seems to be the best if "ALL" team or council mail goes to the same address. Then when this address needs to be changed, everyone needing to be notified of the change can be more easily. A member or ex-officer's address will not remain "An Official" address on some

mailing lists.

Some Councils may just assume that if a Team is no longer listed on their printout from International, that this Team no longer is a member. We all know that records are not infallible. A Council should take it upon themselves to contact every Team that seems to have been dropped from their list to confirm that the Team has in fact dropped and that there is not a mistake in someone's records. If mistakes are quickly recognized and passed on to the proper parties, corrections can be quickly made. This way the Team will not miss out on many, if any, mailings. Each and every Team is very valuable and all actions possible should be taken to retain every Team. If the Team in fact did drop, the reasons for this drop are valuable to the other Teams in the Council and to REACT International. The conditions that caused this Team to drop may be able to be corrected so that another Team does not drop for the same reason. This will benefit ALL REACT.

Team and Council officers must be able to take actions, start actions, and in some cases, make decisions between regular scheduled meetings. This is most important for Councils who meet usually only 3 or 4 times a year. Some questions that are presented to a Council can not meaningfully be left unhandled for a month or more until the next regularly scheduled meeting. The Councils have asked for the ability to have a say in the approving process of a new

Team in their area. Is it fair for International to accept an application and deposit their check? Then make them wait months for any answer, let alone the final answer from the local Council, where a Council exists? Members do not want to allow International to grant a new Team charter without the input from the Councils. Your input on this question will be greatly appreciated.

Some of the phone calls or letters I receive start with the statement such as "We have not received anything from International for a very long time." We do not need to point blame, but a Team should take some effort to try and find out why there has been no communications. The, Field Directors should remain ready and willing to step in and ask the required questions for the Teams if this will assist in acquiring the answers for the Team.

Finally, when a Team asks for assistance and assistance is given and the Team states that they will take certain actions, the Team should follow through with those actions just as these Teams expect the Field Directors to follow through in their actions.

SUBMIT YOUR ARTICLES TO HEADQUARTERS FOR INCLUSION INTO THE REACTER!!!

# REACT TEAM PUTS NEW 'TWIST' INTO WAKE BREAK

McLennan County REACT Team #4747, Waco, Texas held their Labor Day Wake Break with the help of Bell County REACT Team #4747 friends and relatives, hosted it's second Labor Day WAKE BREAK at New Road and I-35 in Waco, Texas. It was a The support great success. from the community has never been stronger. We had businesses help us out at the last minute with supplies we forgot to order. The pizza deliveries at midnight and chicken dinner deliveries on Sunday to the site were greatly appreciated by the workers. Since we hold our break on private property, we were able to keep a donation can in the tent. As a result all expenses were covered and we have a good down payment on the next break. Next time we will probably have to rent the tent as our Army Reserve unit and tent supplier

has been activated for the Middle East. We had coverage everyday in the newspapers and on TV. All the local stations taped their evening traffic reports and interviews with the Department of Public Safety Officers on site with our tent and signs in the background. The coverage has already helped us gain one new member.

Besides the usual coffee. cold drinks and assorted munchies, we handed out red, white and blue ribbons to those that wished to show support for our troops and toy soldiers for the kids. So great was the response that our supplies were gone by the second day. We had poster boards to write "messages to our Armed Forces in the Middle East." The travelers filled up 5 posters, some with very moving comments, which we have forwarded to a ship located in the Persian Gulf.

We served more than 2,500 people over the 4 days, which is 1,000 more than last year. We had people from 29 States and 1 from England. We gave everyone a big "WACO WELCOME" when they entered the tent and got to meet a lot of nice people. One man, just arriving from Alaska, left his rig on site while he was escorted around town to the different mobile home parks by one of our members. He was starting a new job in Waco on Monday. Two families slept on the site overnight, one due to fatigue and the other waiting for morning to go house hunting. They both felt safer with us around than they would have if they had just stopped in a rest area along the road. also had a few "locals" drop by, to see what was going on.

Since most REST AREAS in Texas do not provide rest room facilities, we decided to rent two porta potties for the people to use. A local company who had supplied the tables and chairs to us in the past, jumped right in with a donation to cover the rental of the porta potties. We wish to say THANK YOU to all who helped with manpower, supplies, equipment and donations. We couldn't have done it without you.



DON'T FORGET!!!

MAY IS

REACT MONTH!!!

### LIFE MEMBERSHIP CORNER

The following is the newest editions to the Life Member-ship roles.

LM #466
David B. Gordon
Rockingham County
Emergency
Team #3361
Bridgewater, Virginia

LM #467
Dr. Michael C. Trahos
Fairfax REACT Team Inc.
Team C360
Springfield, Virginia

LM #468
Michael J. McQueen
Honolulu REACT
Team C10
Honolulu, Hawaii

LM #469
Melvin A. Heath III
Southern Maine REACT
Team 3603
Portland, Maine

LM #470
Jesse J. Mauk, Jr.
Southwestern REACT
Team C475
San Diego, California

REACT International's Winter Board meeting was held on February 1 in Wisconsin. Prior to the meeting, the Field Directors were asking some very important questions like:

- 1. What can be done about the lack of Life Membership applications since 1989.
- 2. How can the Awards and Recognition group get more nominations -Individual, Team and Council?
- 3. What does the future hold for REACT?

The first reason for the decline in Life Membership application is the increased cost.

The next question must be "Would you become a Life Member if the cost were rolled back to \$250.00 or would that not be enough incentive? Maybe most members don't consider Life Membership to be a good deal? Do you know that you can pay for your Life Membership with installments? Once you make the initial installment you are sent a ... coupon book. You can take as long as you wish to pay the coupons and the original cost remains the same. For example: If you should take a Life Membership in 1991, the cost would be \$340.00 (20 times the annual dues of \$17.00). If you elect the payment system, you would pay \$34.00 and receive a payment book with 9 coupons of \$34.00 each. You pay these coupons when possible and upon completion you will be given full Life Member rights. Did you also know that you can use your credit card for payment (see application)? Does your Team or Council know that they can give a Life Membership as an award to a deserving member?

Maybe the answers to some of these questions will encourage some REACTers to become Life Members. If none of this information changes your mind, I would like to know your reasons for not wanting to become a Life Member. Remember that this is just one more way to show that you are supportive of the ideals and objectives of REACT.

As for the lack of nominations to the Awards and Recognition Task Group, I am at a loss. I guess the first question that I would ask would be this: Why don't more Life Members nominate Teams, Councils and/or Individuals for awards. I know there are many Teams and Councils that do important work in their communities and they should be recognized by REACT International. Don't think that your work will not win an award. For example, there have been several nominations of "smaller" Teams and they have won awards.

While some members are still asking what the future will hold for REACT, many of the same members are looking to the Board of Directors and groups like the Life Membership to give a direction. More than one Life Member has stated that the Life Membership needs to be involved in the future of REACT. Give your ideas to any of the members of the REACT International Board of Directors. They are just as puzzled about some of the answers as you and I are.

**EDITORS NOTE:** BECOMING A LIFE MEMBER **DEMON-**STRATES YOUR DEDICATION AND SUPPORT FOR THE IDEALS AND OBJEC-TIVES OF THE REACT **PROGRAM** THEN START TO SHOW YOUR SUP-PORT NOW - GET INVOLVED - AT LEAST WRITE A LETTER TO REACT INTERNATIONAL, BOARD MEMBER, OR ALL OF THE ABOVE.

Dick Cooper Life Membership Chairman LM 329

# PENNSYLVANIA REACT TEAM PROVIDES "DESERT FAX"

Until recently mail service both to and from troops in the Saudi Arabia Desert have been slow, very, very slow.

That has changed for individuals from the Pennsylvania area serving in Saudi Arabia. United Valley REACT Team #2141 has set-up the "REACTS FAX". Arrangements have been made for local soldiers to give their homeward bound letters to an engineer employed by Stone and Webster, a Boston based firm with an office in Saudi Arabia. The letters are collected and then faxed to Ernie Sotirake, a member of United Valley REACT #2141 and board member of the Pennsylvania Council of REACT Teams.

The fax service is provided through a state-of-the art fax machine donated by a local retailer who wishes to remain anonymous. The engineering firm of Stone and Webster is footing the considerable phone bill on this project.

The first letters, 40 in all arrived on Saturday, December 15th, 1990. The letters where stamped and mailed onto the families. What used to take 3 weeks or longer is now taking 3 days.

Additional nearby REACT Teams are now also participating. Teams in Mercer, Armstrong, Allegheny and Lawrence counties now have fax machines set-up to also receive faxes.

At present the program only works one way; that is, the fax machines can only receive incoming fax messages and is only available for troops in the desert.

For Pennsylvania soldiers the REACT Desert Fax is up and running.

### Team Events

Waukesha Area REACT
#4089, Waukesha,
Wisconsin had a very busy
1990 and are planning a
busier 1991. Their activities
in 1989-1990 earned them the
1990 outstanding team award
for Wisconsin.

Activities included the March of Dimes Walk, Walk for Mankind, Humane Animal Welfare Shelter Pet Walk, the Diabetes Run, the 5 Points run. Uecker's bike ride for the arts, the local Christmas Parade, Jail and Bail, and a Memorial Day Wake Break. In addition, they helped other teams on their events, took annual tornado spotter training, had Red Cross disaster, first aid, and CPR training. and went on weather watch several times.

All of the activities did not stop the members from monitoring the radio. The members monitored an all time high of 23,974.75 hours during 1990. This was an average of over 1500 hours per member, including the junior members who also monitored.

1991 activities include everything done in the past plus two new projects. The team has adopted a highway and will be working with the Red Cross on a Fire Alert Safety program. In addition, they will be trying to increase their monitoring hours.

Garvin County REACT #2829, Pauls Valley, Oklahoma held a rest stop over Labor Day weekend at the rest area on Interstate 35 north of Davis. A similar break was held during the OU vs. Texas weekend, for football revelers enroute to Dallas.

### REACT REMEMBERS OUR ARMED FORCES

With the crisis in the Middle East upon us everyones thoughts are turning to the U.S. troops stationed there.

Everywhere you look there's signs, headlines in newspapers, yellow ribbons on trees and houses and flags flying high above. All these signs are to show support for our troops.

Headquarters would also like to show our support. As we all become more aware of the Middle East, we realize how it affects us individually. It seems as though everyone knows someone over there, some-

one dear, a friend or loved one.

For this reason, Headquarters would like to honor our fine service men and women. If you know someone serving in the Middle East, let Headquarters know. Once the list is established it will be included in the REACTer.

It's one way of showing our sincere appreciation to our troops.

To all of you with friends and loved ones stationed so far away, our prayers go out to you, for a safe and quick return home.

### MEMORABLE MOMENTS

Help! We're preparing to celebrate REACT's 30th anniversary. Get involved.

We ask you to send us your most memorable experience as a REACT monitor. A particularly significant call on Channel 9. A disaster you assisted in. A community event with an unusual twist. Humorous.

Dramatic. Tragic. Uplifting.

Please send it typed (get someone to do it for you).

double-spaced. Leave lots of room on all sides. Include your name, address, and phone and send it to: Memorable Moments, Box 998, Wichita, KS 67201.

Send more than one item if you wish. Each must be on its own page. Encourage others to share their memorable moments too.

Help us make the 30th REACT's best anniversary ever. Write today.

# Government Relations Task Group Report

by Norman L. Kaplan

F.E.M.A.

REACT has given

F.E.M.A. a copy of the state
council contact list to be
distributed to the F.E.M.A.
Regional offices. By the time
you read this a list of those
teams who allowed a list of
their contact names and capabilities will have been given to
F.E.M.A. The fax number of
REACT International has also
been given to F.E.M.A. for
notification of emergencies
and to have REACT contact

those teams in states without a

state council.

Federal Department Of Transportation Contact with members of Federal D.O.T. have stated that if REACT wants the microphone Channel 9 sign implemented as a federal road sign, D.O.T.needs to hear from local, county, and state highway administration, police, and/or emergency officials. Unless they hear a need for the sign from these people, they feel there is no pressing need for the sign to be implemented.

Federal Communication Commission

The F.C.C. has established a new no-code amateur band license. The new license is for use above 30 megahertz (actually 50 megahertz since there is no amateur frequencies between 30 and 50 megahertz). This proposal was suggested by a northern Virginia REACTer instead of the proposal by A.R.R.L. that would limit the frequency allowed to the 220 megahertz band. A study is being discussed with the F.C.C. to check on the advisability of using horizontally polarized Citizen Band radio transmissions, instead of the normal vertically polarized transmissions, in emergencies using modified amateur 11 meter antennas. There is nothing new to using horizontal polarization. We need to make sure that it stays within the F.C.C. rules on distance and appropriate radiating power. Horizontal polarization is a possible way to minimize cross-channel and over-power

(Continued on page 26)

### CALENDAR OF EVENTS

May 1991 - REACT MONTH

May 4, 1991 - Commonwealth of Virginia REACT Council general membership meeting. Sponsored by Rockingham County REACT, Mt. Crawford Ruritan Hall, Harrisonburg, Virginia. Reservation deadline is April 15, 1991. For further details please contact Rockingham County REACT or the CVRC.

May 5, 1991 - Ohio REACT
Council meeting. To be held at
Travelodge motel, (Route 23 South),
Circleville, Ohio from 1:00 p.m. to
4:00 p.m. For further details please
contact the Ohio REACT Council at
(614) 474-3786.

May 19, 1991 - Northern California REACT Council Meeting. Sponsored by Diablo Valley REACT. For further details please contact the Team or NCRC at (209) 358-4809.

July 13, 1991 - Wisconsin Council of REACT Teams general meeting. For further details please contact the Wisconsin Council of REACT Teams at (608) 752-4547.

July 22-25, 1991 - REACT International Convention to be held in Melbourne, Florida. Further details in this issue of the REACTer.

August 4, 1991 - Ohio REACT
Council meeting. to be held at
Travelodge Motel, (Route 23
South), Cicleville, Ohio from 1:00
p.m. to 4:00 p.m. For further details
please contact the Ohio REACT
Council at (614) 474-3786.

October, 1991 - Commonwealth of Virginia REACT Council Annual Convention. Sponsored by Roanoke Valley REACT. For further details please contact the Team or the CVRC.

### OTHER EVENTS

March 17, 1991 - St Patricks Day

March 24, 1991 - Palm Sunday

March 31, 1991 - Easter Sunday

May 27, 1991 - Memorial Day

Editor's Note: Councils please provide notice of your meetings and conferences to the REACTer for inclusion under this column. Please submit meeting date, place, time, particulars and a FMI contact.

Please provide this information as far in advance as possible. It's your opportunity to announce your event!!





By R.C. Watts

There is a lot of unusual broadcasting going on despite the FCC (in the U.S.) and its equivalents elsewhere. The "Pirate Band" around 7400 KHz is much used by U.S. hobby Pirates. The vicinity of 6800 KHz is also used, but broadcasts can be found However. almost anywhere. Pirates tend to avoid the Ham bands. Both U.S. Pirates and Europirates use MW and FM too. Broadcasts are short and unscheduled to avoid direction finding. Most popular time for Pirates is long holiday weekends when the operators are off work (as in the FCC) or out of school.

Pirates usually broadcast for the fun of it and are more or less non-political. Many of them believe free speech and free radio are the same. In an attempt to stay on the air Radio New York International sold the radio ship Sarah and purchased a Sunday evening time slot on WWCR, 7520 KHz. If RNI has survived, listen in and see what Pirate Radio is like.

On the other side of the coin are the political clandestine stations, such as La Voz del C.I.D. and Radio Caiman. The venerable La Voz de Alpha 66, ousted a number of times by the FCC, is currently legal over WHRI, along with La Voz de Fundacion (to Cuba) and Radio Libertas (to Yugoslavia). You might call these guys guasi - clandestine, while C.I.D. is a true clandestine and Caiman is a deep, dark secret.

The U.S. Information

openly as authorized by Congress. Radio Free Europe/Radio Liberty, Inc., funded by the U.S. Government and once seperate intelligence operations, airs Radio Free Afghanistan daily. These are political in nature and not your average broadcasts. A real current clandestine is voice of June 4, prepared by Chinese students in Chicago and broadcasting to mainland China via Taiwan. Anywhere there are political disagreements or civil war there will likely be clandestine broadcasting going on in one form or another.

Since the above was written Radio Free New York, another pirate program, has taken up residence on WWCR Saturday evenings. On the clandestine front. Voice of June Fourth is prepared by Chinese students in Chicago and broadcast to mainline China via transmitters on Taiwan. Most of the clandestine operations in Central America closed down after the government in Nicaragua changed.

# Agency operates Radio Marti openly as authorized by BESTWESTERN HELPS AGAIN

Best Western, the famous innkeeper, has issued its 1991 "Road Atlas and Travel Guide." Again it includes a REACT CB safety message.

For the third year, Best
Western has supported
REACT in its' efforts to
improve the success rate
among CB emergency calls.
The visually attractive message appears at least twice in
this edition. Each year the
message has appeared among
Best Western listings for
different states.

Obtain a copy from your local Best Western inn. Keep it handy at your Team's Safety Breaks, REACT Month events, etc. The maps and accommodations information can help you help travellers.

Best Western and Allstate Insurance merit our gratitude for their corporate support of this important REACT safety campaign. Their leadership will hopefully encourage other corporations to come on board in the near future.

# FUTURE DEADLINES FOR The REACTER

May/June, 1991 issue:
Article submission due by: April 1, 1991

July/August, 1991 issue:

Article submission due by: June 1, 1991

September/October, 1991 issue:
Article submission due by: August 1, 1991

### REMEMBERING BUD FINK

by Jerry Reese in conjunction with Al Hanger

Milford R. "Bud" Fink was a man whose contributions to REACT are probably unknown to many who knew him, and beyond anything on the record. As Director of Emergency Communications, National Disaster Services for the American Red Cross, Bud was in a unique position to provide valuable input as a charter member of the REACT International Board of Directors.

He served on the Board as one of the first "at large", or outside directors from 1974 to 1984. The concept has proved valid as such prestigious volunteer outside directors have provided stability management skill and, as is Bud Fink's case, vital contacts to improve the effectiveness of the organization.

Bud worked in a quiet, behind-the-scenes style. He would frequently suggest a possible idea, and ask for the go-ahead before proceeding. However, when undertaking a project, he always seemed to get results. Here are some of the achievements in which Bud Fink played a key role:

1. Formal Cooperative Agreement with Red Cross.

2. Better relations with FCC, and identification of many rule-making procedures of interest to REACT.

3. Formal Cooperative Agreement with Salvation Army.

4. Effective networking with APCO, Department of Transportation, National Voluntary Organizations Active in Disaster, FEMA, etc.



On the personal side, Bud was generally quiet at Board meetings and public events. When he did have something to say, it was frequently factfilled and constructive. He was a skilled radio communications man, technically knowledgeable, and an expert in procedures and network operations.

I remember Bud Fink for his total support of REACT as

an organization, and a provider of emergency communications. He approached life and its problems in a direct and straight forward manner, with field-honed practicality and simple humor. There are many stories I could tell, but the printed page cannot reveal the size of his heart, and his sincere dedication to humanitarian objectives. I am sure that many positive accomplishments of the Red Cross and REACT are the result of Bud Fink's efforts that were never credited to him. He had the true spirit of charity in wanting others to get the credit for his good works.

Bud passed away on January 23, 1991 in Kill Devil Hill, North Carolina. He was buried on January 26, 1991. He is survived by his wife Kay, his four daughters, three sons, three brothers, and his mother.

Bud Fink will be missed by everyone who knew him, but the will never be forgotten!

### Team Events

Southwestern REACT of San Diego County, Inc. #C475, San Diego, California member Kenny Maiorno was someone to talk to when he heard a distress call from a boat near the Coronado bridge recently. Kenny was talking to friends on another channel when he heard the call. The skipper of the boat reported he had lost the engine and he had a low battery. He was afraid of hitting the bridge supports. He was drifting at a high speed due to the tide change.

All ended well, as another boat came along and towed him to his home pier without incident. The skipper was pleased to have someone to

talk to in his moments of distress, that could have got him help if needed. You never know when you may be the one to take that emergency call. Monitor Channel 9!

Richland County REACT #3621, Richland Center, Wisconsin participated in the Ocooch Mountain Centerfest Bike Ride on Sunday, October 4th, 1990. There were three rides; a 12 mile: a 36 mile and a 50 mile. Team members patrolled all 3 bike routes that covered most of Richland County. The Team has monitored this event sponsored by the Richland Medical Center Ltd, Inc., for the past several years.

# WISCONSIN REACT COUNCIL CAMPOUT SCHEDULED

Like many state councils, Wisconsin decided to hold a state convention. After holding four moderately successful one day conventions, we decided to try something different. In 1987, we held our first council campout. Why not plan to join us in 1991 for our fifth annual campout?

The campout is scheduled for the second weekend in August (this year, the 9th, 10th, and 11th). It is held at Riverside Park in New Lisbon. Wisconsin.

Since its inception, the campout has grown. This is a family event, children and dogs are very welcome. It is more a social weekend then anything else although an outdoor type exercise is usually held. Also, council awards are presented at that time and convention reports

The REACTer is available on audio cassette tape for the blind. Certain conditions and costs are involved. For more information please contact:

Recording for the Blind, Inc. 404 W. 30th Street Austin TX 78705 (512) 477-9390 are given.

The 1990 campout was quite interesting. Around 10:30 Friday night, it started raining. By morning, several tents were in water and New Lisbon had about six inches of rain. Tomah, to the north of New Lisbon, had eight inches and they were afraid the dam would give way. The police chief in New Lisbon knew we had our campout going and promptly put us on alert. He also helped us run a search and rescue operation. Saturday night we had a tornado warning and were

asked to evacuate the campground until the all clear was given. Needless to say, 1990 is being considered as our Dampout.

For those who don't like to camp, there is a motel 1/4 mile away.

All REACTers are welcome to join us. For more information contact Jean Fry at (608)752-4547 or Jacki MacDonald at (414)691-3977 or write to Wisconsin REACT Council at P.O. Box 228, Pewaukee, Wisconsin 53072.

Come join us for a fun filled weekend.

### K40 REACT ACHIEVEMENT AWARD WINNERS



### THIRD QUARTER 1990

TEAM - Vanderburgh County REACT Inc., #C296 members monitored 16,404 hours and handled a total of I,490 calls from July, I989 through June, 1990.

Monitoring Channel 9 is the Teams' main objectives as REACTers. The Team proves this not only by the total number of hours monitored, but by publicizing the REACT Program itself. The Team currently has thirteen (13) Channel 9 monitoring signs posted along the highways entering Vanderburgh County. These signs remind motorists that Channel 9 is being monitored.

On June 2, 1990 the Team took that extra step in helping the community of Petersburg, Indiana after the tornado hit. Team members helped by serving coffee, donuts, food and offered other assistance as needed.

FOURTH QUARTER 1990

INDIVIDUAL - Dorothy
McLemore of Lake Palestine
REACT #3129 has been a
member of REACT for over
10 years. Dorothy logged
several thousand hours of
monitoring time this year
alone.

Over the past year Dorothy has attended 3 out of 3 area meetings, 3 out of 3 state meetings and 12 of the last 12 team meetings.

Dorothy brings REACT into her daily activities as well. In her spare time she makes ceramics for gifts to fellow REACT members as well as for door prizes for Team functions. Several times a year she donates food items to the needy in the name of REACT.

She is always available to assist the team with their four annual rest stops as well as helping train the Junior REACTers.

### A NEW FIELD DIRECTORS VIEW

by Jacki MacDonald

What is it like to be a new Field Director? I've been asked this question many times since July. Bob Riechel probably has been asked the same question. The question that usually follows is - is it what you expected?

The answer to the second question is both yes and no. Hopefully, answering this question will also answer the first one.

Both Bob and I allowed our names to be submitted knowing all well that being a Field Director was going to be a lot of work. It is. We both knew that being on the Board would take time away from other activities. It does. I'm not sure I expected as much mail as I've been getting, but that's the breaks. We both knew that we would have our up days and our down days. How true. At times you can feel very good about what you are doing. At other times, you are completely frustrated.

Being a new Field Director means being a part of the future of REACT. It means having a chance to bring new ideas and perspectives to the formulation of policy and procedures. It means working with the Teams and Councils to help solve problems (whether actual or perceived). It means answering (or finding the answers to) questions from all over the country. It means receiving ideas from members to help REACT and being able to present these ideas to the rest of the Board.

Sometimes it means deciding what you know is for the best but will not be liked by some of the members. It means working hard to in-

crease income and decrease expenses.

In addition, it means polishing your writing skills because you will be responding to many letters, some easy to write, others hard.

As a Field Director, you have a chance for more contact with other Teams and Councils.

As a Field Director, you receive a lot of mail. You have to be sure to store it properly. You never know when you need a piece of correspondence again. Be ready to receive and make many long distance phone calls. Also, be ready to make new friends as you make contact with other Teams and Councils you haven't had

contact with before. Unfortunately, you also make some enemies, those who don't like what the Board is doing.

Expect to be kept busy.

Most Field Directors continue
to be active in both their
Teams and their Council in
addition to their regular job.

At Team and Council meetings you have to be sure
which hat you are wearing
when you answer questions.

As a Field Director, you will feel both satisfied and frustrated with your work. You will make friends and enemies. You will be complimented and blamed. In short, it is a job you learn to love and to hate. Why not try it sometime?

NEW	TEAMS CHARTERED
#4795	Massachusetts Delta Radio Club Milford, Massachusetts 1-08-91
#4796	Acadiana REACT Eunice, Louisiana 1-10-91
#4797	Okla Town & Country REACT Elmore City, Oklahoma 1-18-91
#4798	Diablo Valley REACT Concord, California 1-23-91
#4799	Trempealeau County REACT Galesville, Wisconsin 1-25-91
#4800	Flagler County Assist Palm Coast, Florida 1-25-91
#4801	Shawnee County REACT Topeka, Kansas 1-31-91

### MAY IS REACT MONTH FOR 1991

May was chosen to be REACT Month because it is the start of summer travel which means increased activities for many REACT Teams. Thus, many more people in your community will be made aware of your Team's volunteer public service efforts through REACT month and then will see your Team in action over the summer. The first major summer holiday, Memorial Day Weekend, is in REACT Month to emphasize this point.

To increase awareness about REACT, specifically your Team, in your community, International suggests you prepare and carry out the following media attention getters. These are provided by the REACT International Task group on Public Relations, headed by Bob Riechel, Director, as well as Fred Lanshe and Mervin Lee, Task Group Leaders.

Press release(s) detailing your Team's recognition of May as REACT Month, proclamation(s) received, and Memorial Day activities; separate releases may be created; but be sure to mention the previous press release or later releases. Send these to print/newspaper, radio and

television media. For more information about press releases refer to the Public Relations Kit from REACT International or the REACTer article(s) on "Publicizing REACT".

Proclamation(s) are great for getting the attention and support from your community leaders. Use the letter and proclamation from your package.

Public Service Announcements (PSA) Radio The sample radio PSA script enclosed with your package can be shortened or lengthened, and personalized for your Team. Send this to the radio station along with your press release and cover letter. Request one of the stations better known personalities or D.J.'s to make the PSA for their exclusive use. This way the listening audience will recognize the voice and give more attention (and credibility) to your spot. Another hint is to mention a Team officer/spokesperson is available for an on-the-air interview for the station.

Public Service Announcements (PSA) Television - Local stations and cable systems. Contact the station and let them know your Team can provide a 30 second PSA on REACT done by Bobby Sherman (see the REACT merchandise price The station can add your list). Team name and contact number to the PSA with their byline generating equipment while its running. Or you can order the PSA personalized

(Continued on page 15)

# REACT MONTH "ORANGE LITE SPECIALS" (RM/91) LIMITED OFFER GOOD THROUGH APRIL 30TH, 1991

As a special offer to REACT Team's prices have been reduced on the REACT items listed below. These are rock bottom prices and only valid through orders postmarked no later than April 30th, 1991. There is no limit to the quantities ordered at this price and all Teams are encouraged to order early. To receive the special price when ordering please mention "Special RM/91."

### **ASSISTANCE ID CARDS**

Can be used to hand out as business cards or as contact/assistance cards for motorists. Has CLIP information on back with room for name and Team or unit number on front. Two-color logo.

Special \$2.20 per 100 (weight is 9 oz. per 100 ordered.)

### REACTHIGHWAY SAFETY LITTER BAG

To use as a great low-cost giveaway. A very useful triple-duty item. Litter bag, HELP sign for non-CB equipped vehicles and clip instructions on calling for

assistance on CB Channel 9. A quality, full-size (8 1/2" x 11") litter bag. Special \$4.35 per 250 (weight is 3 1/2 lbs. per 250 ordered.)

### REACT "GETTING HELP BY CB RADIO" PAMPHLETS

A smart five-fold pamphlet containing information on using our CB radio, when you need help, who monitors CB Emergency Channel 9, disabled vehicles, impaired driving, CLIP instructions as well as information on REACT. Room for Team name and address on front. Special \$4.40 per 100 (weight is 24 oz. per 100 ordered.)

### "NEW" REACT FLAG"

A full 3' x 5' nylon flag of orange background with black REACT logo. Flag has grommets for hanging and comes pre-boxed. (See story on page 2.) "REACT MONTH" Special \$40.50 each (weight is 19 oz, each.)

(Continued from page 14) from REACT Headquarters. Here is an idea: In your press release and other media provide the public a free REACT pamphlet, "Getting Help by CB Radio". Provide pamphlets to interested persons who send the Team a selfaddressed, stamped #10 envelope. The pamphlets are available from REACT International. Stamp your Team name on the front and/or inside. Also include information about your Team and membership opportunities. Be sure total piece weight is one ounce or less. This idea benefits your Team in several ways. The pamphlet educates recipient(s) on how to make a call on CB channel 9; and your Team has a promotional tool directed to interested person(s); you may get a new member.

### Bob Riechel writes...

"Have you ever noticed some teams get a lot of publicity? Would your Team like to?"

"There is a member in your Team who either has connections with the media or would be a colorful news-source for a reporter; either has an advantage. If the Public Relations Task Group provides a media kit of information which tells you what to say and you have someone to act as your spokesperson you're halfway there."

"Press Releases, Public Service Announcement scripts, etc., may be terribly creative, witty or profound. The media has to be persuaded to read AND act upon them. TV and radio stations are inundated with requests for free air time. Even though REACT is important, stations, due to manpower or priorities, can NOT cover everybody's everything. They consider most everything REACT does as "Human Interest" - NOT hard news. Requests for consideration of your PSA or Proclaiming MAY as REACT Month must be made well in advance."

### RADIO PUBLIC SERVICE ANNOUNCEMENT

(approximately 45 seconds)

A CB radio in your car or boat is an ideal communications link in case of Accident, need for road directions, or encounters with an impaired driver.

REACT Team, affiliated with REACT International,

REACT has been serving

10

(Insert your Team name)

monitors CB EMERGENCY Channel 9 for calls requesting assistance.

REACT Teams also provide Communications assistance for various local community events.

Learn how you can participate with these dedicated REACT Volunteers to increase public safety.

### CALL

(insert your Team name)

REACT at

(insert your Team name)

at

(insert your Team name)

(insert your Team name)

(insert your Team address)

Repeat contact information for 60 seconds.

# REQUEST FOR "MAY IS REACT MONTH" PROCLAMATION

(inser	your Team name)
	for
(inser	your city/county(s)
vear	A King nakala sa taka ta pakami
publi infor	Chartered by REACT International we are recognized as a non-profit, volunteer c safety organization. We are pleased to supply you with the following mation for your consideration in proclaiming MAY 1990 as International CT Month in
	(insert your city or location)
Our	REACT volunteers:
(A)	Monitor CB EMERGENCY Channel 9;
	(insert your Team name)
	monitored hours and handled calls in 1990; (between
	and and
	(insert date)
(B)	Assist this community by providing communications and workers for:(List some examples of your event(s) here.)
(C)	Cooperate with and receive training from such agencies as: (List some of the agencies here.)
(D)	Operate SAFETY/COFFEE Breaks over (list holiday) weekends where they provide FREE refreshments to allow motorists to pause and refresh themselves.
We	enclose some additional information about our Team. You may contact

(insert Team name)

(Retype with your Teams information included)

(Contact telephone number)

Thank you in advance for your cooperation.

or one of our officers (list).

### NEW JERSEY CONVENTION FOLLOW-UP

The New Jersey Council of REACT Teams will hold it's 2nd Annual State Convention on April 13 and 14, 1991, at the Sheraton East Brunswick, Exit 9, New Jersey Turnpike. The Convention will focus heavily on communications. Plans are to have seminars on CB, GMRS, Amateur radio (2 seminars) and a representative from the FCC. There will also be other speakers and seminars of interest to REACT members. There will be a banquet on Saturday night to give awards and make other recognitions. Post banquet activity should prove to be interesting if - 1990 was any example.

There is a \$30.00 registration for the Convention which includes the banquet dinner, hospitality room and other expenses involved with the Convention. The room rate is \$52.50 for single or double occupancy. If you are interested in attending, call Dorothy DePoe (daytime) at (908)218-9760 or Dick Cooper (evening) at (609)259-7088 for an application form. Please make room reservations directly with the hotel at (201) 828-6900, and be sure to ask for the REACT rate. Please ask for services if needed - such as handicapped, special diet, etc. Many members will be checking in Friday night for the weekend. The hospitality room will be open during the vital hours so nobody will be "stuck in their

room." If anyone will be arriving by train, plane or bus, please advise us so we can arrange to pick you up. There will be free child care facilities available to REACT members' children.

There will be several early bird prizes given away, including two (2) registration refunds and seven (7) \$20.00 cash awards. Note: Registrations must be postmarked on or before March 10th to be eligible for the refunds.

Based on early information, we are expecting REACT members from New Jersey, Texas, Pennsylvania, New York and Massachusetts.
Help us prepare for the 1994 REACT International Convention!!!!

### REACT INTERNATIONAL REQUEST FOR IDEAS/PROPOSALS/PROGRAMS

REACT International, Inc., President and Chairman of the Board, Ron McCracken has issued a request for ideas to be presented to the Board during the July meeting and Convention.

The purpose of this request is to give all REACTers the opportunity to advance ideas, programs and proposals before the REACT International Board of Directors. There is no limitation on the appropriate topics, with the exception that topics must advance the interests of the REACT Program, its' Teams, Councils and organizational structure.

A new procedure is being instituted for this request to

the Board. If you have an idea, proposal or a program to present to the Board you will need to do the following:

1. Your idea or proposal must be typed or hand written and double spaced.

2. As a separate item you must provide in 100 words or less a summary of your idea, proposal or program.

3. You must include with your idea, proposal or program, a contact name and address. This can be an individual members or a Teams name and address.

This is important - only articles complying with this will be presented to the Board of Directors for action and dissemination.

4. Address your idea, proposal or program to the attention of the Board of Directors - Board Meeting, P.O. Box 998, Wichita, KS 67201.

Any idea, proposal and program including a summary received before May 1, 1991 will have the summary incorporated into the Team Topics to be published and mailed the first week of June, 1991.

If any Team or individual member is interested in a summary published in the June Team Topics a full copy can be requested from the addressee listed in the summary by mailing a SASE to the individual or Team.

# GMRS...Rx

by Bill Simpson

First, a quick note concerning the survey of a couple of issues back. As of this writing, there have been three responses - Team C-22, Hagerstown, Maryland, Team 2371 Suffolk County, Hauppauge New York, and Team 4767, Central Arizona. My thanks to those Teams... but where are the rest of you? Is anyone listening?

In the last issue a brief mention was made of Team licenses and perhaps more explanation is in order. In 1987, changes were made in the FCC rules which prevented group licenses, but allowed existing group licenses to continue to renew, as long as no major changes were made in the renewal. Major changes include repeater, control points, frequencies, and number of units. The mailing address CAN be changed, but that's about all! You may wish to license the repeater to the individual just to insure that the continuity remains. Perhaps you find a better repeater site, at a lower price. If one person is licensed for a temporary repeater site, then everyone can use the repeater under the Team license or under the individual license.

Let's go through the steps of licensing and remove some of the mystery once and for all. The example we're using will license a temporary repeater, a temporary base/control point and six mobiles, on two frequencies. The application is completed on FCC Form 574, available from any FCC office, or your

technician, or write me, and I'll send you some. An example is provided on page 18.)

Section 1. The letters to the left refer to the different pieces of equipment, and "A" through "F" are for permanent locations. Since we are licensing for mobiles and temporary locations we start our list with "G." List the frequencies you want in megahertz, starting with the lowest for each type of station.

Section 2. In our example, "FB2T" stands for Mobile Relay Temporary, "FBT" for Temporary Base, "FXIT" for Temporary Control, and "MO" for Mobile. Why temporary? It's a cheap trick that avoids quite a bit of work later, and allows us to move a repeater, base or control point as needed, for example, in a disaster when power is off in the area, we

can move outside the area and send mobiles into the area.

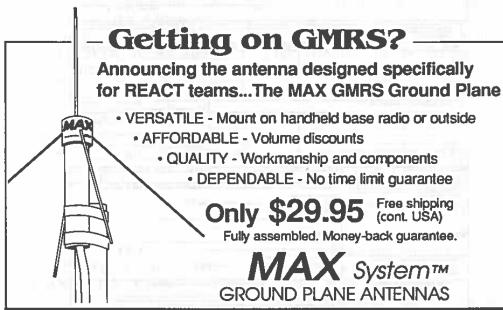
Section 3. The number of units.... one each for repeater, base and control point, and six mobiles, which includes walkie-talkies (portables, hand-helds.)

Section 4. Emission designator. For FM voice, this is set by the FCC as "20K0F3E."

Section 5. Output power. The FCC allows fifty watts output for radios in the GMRS. Even though you may have a fifteen watt radio, go ahead and list 50 watts. Maybe next year you'll find a good buy on a 40 watt radio.

Section 6. Remember listing everything as temporary? These lines are the reason we do this. Section 6 refers to Effective Radiated Power, or the transmitter power times the net gain of the antenna system. The net gain is the gain of the antenna minus the transmission losses. There is a formula for this: ERP (watts) equals Power (watts) times Antilog (net gain in db divided by 10.)

(Continued on page 18)



Send payment to: Cellular Security Group, 4 Gerring Rd., Gloucester, MA 01930 Or charge by phone: (508) 281-8892 CK-MO-MC-VISA Accepted (MA add 5% sa'es tax)

# GMRS...Rx

Section 7. AAT Height above average Terrain.

Section 8. Ground Elevation above means sea level at the antenna location.

Section 9. Antenna Height to Tip. Distance above ground at the top of the antenna.

Section 10 & 11. Latitude and Longitude of the antenna site.

A second reason for listing everything as temporary is to enable us to move a repeater, a base or control station for instance during a project or disaster.

Section 12. Both (Handhelds, portables, walkietalkies) and mobile mounted radios are included. Give yourself room for expansion.

Section 13. Where do you

operate the radios? State
Wide? County wide? Part of
two states? Use other and
define! Be sure to specify
"south of Line A!"

Sections 14 through 19.
Are for permanent installations so we can skip them.
(Use temporary locations, save work.)

Section 20. Radio Service: Enter the letters ZA.

Section 21. Enter your name. LAST NAME FIRST.

Section 22. Enter your address.

Section 23. Enter your City.

Section 24. Enter your State.

Section 25. Enter your Zip Code.

Section 26. If you mount the antenna to a tower or other structure where there are other antennas possibly in other radio services, complete this... but you must complete Section 6-11 and 14-18!

Section 27 though 29.
See instructions for 26.

Section 30. You are an individual... check the box.

Section 31. State that you are eighteen years of age, not a representative of a foreign government and that the radios will be used for personal communications. The rule sections is 95.5.

Section 32. Why are you sending this to the FCC anyway? Check the appropriate box.

Section 33. Check no. Section 34. Check no.

Section 35. If you are modifying by adding a chan-

modifying by adding a channel or changing an address, list.

Section 36. List previous call signs IN GMRS.

Section 37. Your name and phone number.

Section 38. Leave blank. At the bottom, type your name, then sign and date.

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### Work Smarter, Not Harder Problem Solving

by Bonnie Zygmunt

"Problems are only opportunities with thorns on them." --Hugh Miller, Snow on the Wind (St. Martin's)

If your Team has never been confronted by a problem that needed solving, I want to know your secrets. Most Teams have found that questions arise all the time and they need some guide to direct the solving of problems during their meetings. A method to get all the information out and all the questions answered in the right order. This is one of the major meeting stumbling blocks. The foundation of facts are seldom aired sufficiently to provide a solid base for solution.

When information is being gathered to define the problem at hand, try to see if it falls into one of these four categories.

- A. FACT- That which has actual existence.
- B. INFERENCE-A logical conclusion based on fact.
- C. SPECULATION- A theory based on conjecture rather than fact.
- D. OPINION- A belief stronger than an impression. Opinion is generally too biased to be useful in Problem Solving. Ideally, you should be using all the FACTS, relevant and available, and decide based on that information.

Once you start using a "problem solving guide," members will lose the feeling that the meetings are not moving logically. With it will go the hopeless belief that the meeting can never accomplish anything. It will be a road

map from problem to solution, from need to action, from question to decision.

Two kinds of Problem Solving methods are presented below.

# STEP 1. "WHAT IS THE PROBLEM?"

At the opening of the meeting, this is the question that is asked first by the leader. The leader should start the problem solving pattern by:

- 1. Clearly stating the problem.
- 2. Limiting the subject if possible.
- 3. Defining the problem by using examples, illustrations,
- 4. Showing the scope of the problem.

# STEP 2. "HOW DID WE GET HERE?"

Next, background information must come out. As leader, ask the following questions:

- 1. "What do we know about the problem?"
- 2. "How long has it existed?"
- 3. "What brought the problem into being?"
- 4. "What are the effects of the problem we see now?"
- 5. "What do we think will be the effects of the problem?"

# STEP 3. "WHERE DO WE WANT TO COME OUT?"

At this point the goal must be clearly stated!

Level in on what you hope

to achieve in the meeting.
You have a small chance of success unless the acceptable solutions are talked about.
Ask...

- 1. "What's the complete solution?"
- 2. "What guideposts will tell us we are close to an acceptable solution?"
- 3. "What compromise solution will do?"

# STEP 4. "THERE ARE SEVERAL POSSIBLE ANSWERS."

Every problem can be resolved in several different ways. The key is to look at them all and choose the best!

Now comes the flood! Almost everyone has solutions. Draw out the group by questioning:

- 1. "What must an acceptable solution do?"
- 2. "How many solutions are workable?"
- 3. "What are the draw-backs?"
- 4. "Is there a combined solution?"
- 5. "Let's look back again at the requirement we set up earlier!"

# STEP 5. "WHICH IS THE BEST?"

You can look at all the solutions, but finally you must choose one. The one best suited to do the job!

All the efforts of your meeting group have been directed to this goal--the solving of the question at hand. Again, the leader must nail it down. Ask these questions....in this order:

1. "What solution do you

(Continued on page 20)

(Continued from page 19)

think is best?"

2. "Can we all agree on this plan?"
NOW STATE THE SOLUTION IN A CLEAR
VOICE!!!!

# STEP 6. "NOW WE HAVE IT, LET'S TRY IT!"

This step points the way to the application of the meeting solution and future action.

Too many people leave the meeting room without knowing how to use what they've resolved. Too many meetings end without deciding how, where, and when, to apply the solution! Say...

"We have the answer. We know what we want to do. Who's going to put it to work? And when?"

# When you need a solution fast.

There are different approaches for making group decisions quickly. Social scientists who study work teams have found a four-step process that brings out the creativity of team members rapidly--and usually generates a successful solution. Here are those four steps:

1. List ideas. The team leader poses the problem the group must solve. The team leader points out that time restraints make it necessary that

team members come up with an action plan without the benefit of a lot of research and debate. Experience and professional instincts will be called upon to find a solution quickly.

Then each team member is asked to compile a private list of solutions that come to mind. The team leader makes a list as well. There is no discussion while team members think and write down their ideas. Allow about 20 minutes for this step.

2. Create a master list. In round-robin fashion, each team member gives the team leader one idea. The leader writes the idea down on a flip chart that everyone can see. Once each member, including the team leader, has contributed an idea, the leader solicits another round of ideas. The process continues until each member's list is exhausted.

Keep track of similar ideas. Time restrictions prevent discussion of the suggestions; the purpose of this portion of the meeting is only to compile a list.

- 3. Clarify ideas. At this stage, team members have the opportunity to clarify any ideas that are not clear on the master list. The purpose here is not to discuss the ideas but to answer any questions the team leader or team members have about any specific proposals.
- 4. Cast secret votes. Each team member is asked to

vote—on paper-for the idea he or she likes best. The ballots then are collected by the team leader.

When the votes are tallied by the team leader, there probably will be no one idea that is unanimously chosen by the team. However, there will be a narrowing down of options without a lot of discussion and debate. The least popular ideas will have been eliminated so they don't take up discussion time.

The type of Problem Solving guide your Team uses will be determined by the problem itself and what your members are comfortable with. There are many other methods then these two. Check into the books listed at the end of this article, or your local library, for more information.

Remember to spend more time on defining the problem than coming up with solutions. Because if it isn't properly identified, it will not be properly solved. People have the tendency to pick the first solution that comes to mind. Usually, this will lead to worse problems than before. It is up to the Leader to set the climate of the group, to approach problems as challenges, and to make it OK to acknowledge that there is a problem.

Adapted from:

How to Hold a Better Meetg. Frank Snell

Skills For Leadership,
Working With Volunteers.
Emily K. Morrison

Make Your Team A Winner! Tips and techniques for success in today's work-place. Compiled by the Editors of Teamwork.

Also see:

Systematic Problem-Solving And Decision-Making.
Sandy Pokras

### WHO ARE MEMBERS?

Only <u>individuals</u>, registered with Headquarter's, are eligible for coverage under the REACT liability insurance policy.

Teams with other types of members please be advised.

### Team Events

Douglas E. Pete, Memorial REACT #3609, Canton, New York would like to extend a very Happy New Year. Hopes that 1991 well be a good year for all REACT Teams.

1991 started on a sad note for Team #3609 with the passing of a true friend and good REACT member.
Lloyd Russell passed away on January 1st. Lloyd who was disabled helped many people who might not have received help in time by monitor Channel 9. Lloyd will be missed by his family and friends in REACT.

Bay Area Emergency Radio #2609, San Jose, California is proud of one of their newest members. On December 2, 1990 Ted Holmes, (at that time) temporary unit #508 took a long distance call. He received the call on Channel 9, 50 miles south of Amarillo, Texas on their highway 27. The reporting party said his car was on fire. No Texas REACTer was responding, therefore, Ted said he was in California and would get him help.

He then called the long distance operator, told her who he was and where the fire was. Then he said, "I have an emergency radio call and I need the Amarillo, Texas 911." The operator put him through to the 911 dispatcher. She took the call very quickly and asked for his I.D. He said his Team was Bay Area Emergency Radio and was unit #508. She then said "I don't place that Team." Ted then told her where he was calling from. California.

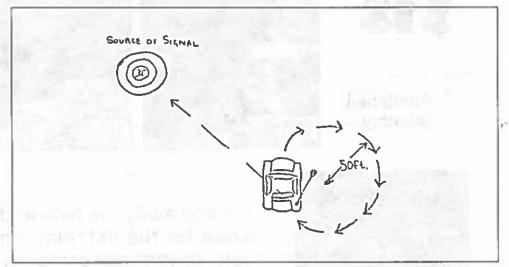
Ted has earned his permanent #193. Congratulations Ted, on a job well done.

### RELI REACT #4552 OFFERS PROVEN METHOD ON TRACKING

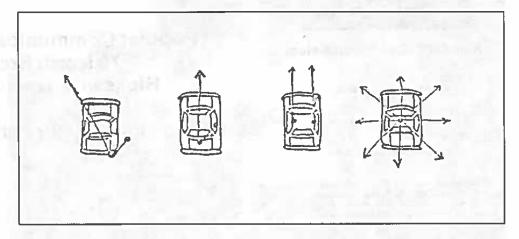
by Morris Dassa

A proven method of tracking can be done by using one or more mobile units. Due to the fact that almost all mobile antennas (with the exception of roof mount types) are some what directional, a compass direction on a signal can be obtained by listening to the signal, watching the meter on your radio, and driving in a circle. (See illustration below.) As the vehicle is moving in a circle, the direction from which the strongest signal is obtained is the direction to plot on your street map. Then the vehicle moves closer to the signal and repeats the circle movement again. This system is time-consuming but if patience is used, a "Chucker" can be tracked right up to their front door.

NOTE: As you move closer to the signal increase your squelch and reduce your RF gain to receive the strongest signal. Repeat as you get closer to the signal source.



The location of the antenna on the tracking vehicle usually determines the direction of the incoming and outgoing radio signal. (See illustration below.) If a bumper-mount whip antenna is mounted on the right rear of the auto, the ground plane of the vehicle will cause the strongest signal to be in the direction over the left front fender.



# "Listening is only half the fun. Popular Communications is the other half."

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- 2 years 24 lesues \$35.00 (Sees \$25.00)
- 3 years 36 lesues \$52.00 (Same \$38.00)

Canada/Mexico—one year \$20.00, two years \$39.00, three years \$58.00. Foreign—one year \$22.00, two years \$43.00, three years \$84.00. Foreign Air Mail—one year \$75.00, two years \$149.00, three years \$223.00.

Far and away the best and most widely read magazine for the listening enthusiast. See for yourself. Send check or money order for \$2.40 postage and receive three recent issues of Pop'Comm by First Class Mail. (Sorry, no choice of issues in this special sampling offer. Offer void outside U.S.A.) Mail to:

Popular Communications Sampler 76 North Broadway Hicksville, New York 11801

Be sure to include your name and address!

### Team Events

Greater Philadelphia Emergency Radio Team #2647, Pennsylvania Erdenheim. participated in a state wide exercise on November 9th. 1990. The weather was cold. raining and foggy with temperatures near freezing. The altitude was approximately 1800 MSL in a heavily wooded area. The exercise area was 10 square miles of state owned forest land. Small game season was in progress.

During the exercise Team #2647 personnel on scene filled in as needed - EMTs, tracking, communications, horseback and subject evacuation. GPSR's Team #2647 were the backbone of the radio system for the exercise providing 17 portable radios.

Benton County REACT
#4298, Boswell, Indiana
played Santa Claus to children
in Oxford, Ambia, Boswell as
well as Benton County children over the holiday season.
On the 16th of December,
Team #4298's Santa also
visited the nursing home at
Oxford, the Fowler Nursing
Home and the Retired Village.
It seems Benton County
REACT has been donning the
red suit and playing Santa for
the past several years.

Besides the holiday activities Team #4298 was busy this past July working the Illiana Power Show in Boswell, taking care of the grounds and serving refreshments. In August the team participated in the Hub-Fund-Days as well as the Dog Patch Days held in Oxford.

### LOUDOUN COUNTY REACT PROVIDES COMMUNICATIONS SUPPORT FOR ANNUAL FIREWORKS EVENT

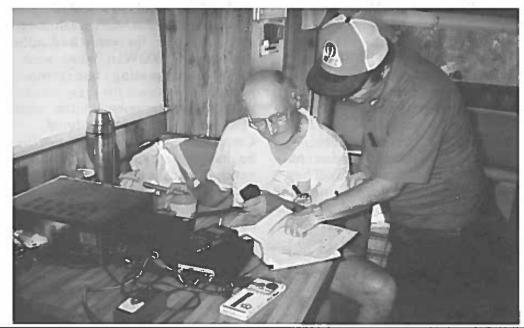
Loudoun County REACT
Team #4459, Sterling, Virginia members Art Brendel,
Unit 14 and Sam Smith, Unit
20, go over the communications plan established for support of the Sterling Park,
Virginia, Annual Fourth of
July Celebration/Festivities
which are run by the Sterling
Jaycees.

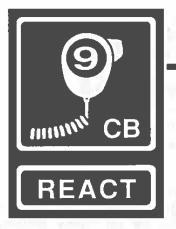
This annual event attracts over 50,000 people and is considered one of the largest in the area only to be outdone by the Fourth of July festivities held in the Nation's Capital, Washington, D.C., just minutes east of Sterling.

Loudoun County REACT has been asked to provide communications support every year of the festivity's existence because of the large crowds that attend, and the coordination that must take place in order to conduct such a large event. According to Mike Miller, past president of the Sterling Jaycees and past chairperson of the event, "Loudoun County REACT provides a much needed service during this event.

Without them we could not enjoy the success that we have been able to achieve." In addition to providing communications support, Loudoun County REACT also maintains safety watches over the intersections keeping a watch on the many pedestrians as they cross through them. They also assist the local Sheriff's department by maintaining roving radios amongst the crowd to report any problems. This year, Loudoun County REACT returned five lost children to their parents and found two lost parents for their children. The also reported three injuries that required the attention of the local Fire and Rescue units that were located on site.

Loudoun County REACT
Team members who participated were: Art Brendel (Unit 14), John Kracke (Unit 36),
Sam Smith (Unit 20), Margaret Smith (Unit 2), Fred Wodell (Unit 11), Fred Wodell II (Unit 12), Debbie Grave (Unit 5), "B" Graves (Unit 8), Tom Kephart (Unit 15), Al Witham (Unit 4), and Gary Rinker (Unit 25).





# **Publicizing REACT**

by PR Task Group

Public Relations
Who Is Responsible
For This Job?

Everyone at every level is responsible for PR. Currently the board is in touch with several manufacturers to achieve more national recognition. We encourage the councils to continue to work with the Teams on regional projects.

One of the main contacts with the REACT program is through the local Team. A professional appearance of being clean and neat is very important. We cannot stress this point enough. This shows pride in our organization. Here are two local Teams that seen how professionalism pays off.

Last week something different happened. The local police asked Lake Simcoe REACT. Canada, to assist with traffic control and radio communications at a military parade. A memorial was dedicated a the new Civic Center. You can imagine how honored the Team felt. They worked the Terry Fox run for Cancer in the morning and this parade in the afternoon. The police were impressed with the Team's professional appearance. This was needed at each intersection they controlled. Safety vests and

traffic cones were loaned to the Team to enhance our official image and visibility.

As the parade passed one of our intersections a marcher fainted and first aid was summoned by radio. The Team provided a radio to the ambulance crew to interface with the communications network. The next day the Team received a wholehearted thanks from the police department for their assistance.

Another Team's success story. The REACT Team of Erie County in Pennsylvania recently designed a dress jacket. This is usually worn to meetings with outside organizations. The maker of the jacket was so impressed with it, he asked if he could use one as a demo. This fellow has regular advertisements on regional cable TV. This REACT jacket is seen over a large part of their state.

Show your pride, an inexpensive professional uniform - type clothes pays off.

Last month the Erie
County REACT Team of
Pennsylvania got together
with their area automobile
dealerships and presented
them with a REACT trash bag
and phamplet for each car on
their lots. WOW! What a
way for promoting our program!!!

A sneak preview of the 1991 REACT International Convention, Walt Young will be having a parade at the convention and is looking for vehicles, trailers and state and local banners for it. More to follow.

Now is the time to start laying the ground work for May is REACT month. Don't wait until April or May; start making contacts now for your proclamations of your state or local governments. If you contact your local congressional representative you may be able to receive a congressional certificate of merit, where available. There is a Presidential "Thousand Points of Light" volunteer program available by writing to the White House for information.

When your Team or Council receives a certificate of merit or proclamation from any level of Government kindly send a copy to Head-quarters for their file. This may be used when going for National recognition to have endorsements from all levels of government, including Canada, Mexico and overseas. Stock up on your REACT supplies from Head-quarters, before the rush for May is on.

Another way to gain regional PR is to have your larger size events that produce a brochure to include the REACT logo with the other sponsors of their event.

The Harrisburg and Greater Carlisle area REACT Teams of Pennsylvania have done this with a region wide balloon fest. The L.E.M.A. REACT of Pennsylvania has done this with the multiple scolerosis walk and bike tour. These organizations print over 100,000 pamphlets for distribution.

Fred Lanshe, Co-Chair of the P.R. Task Group offers the following suggestions for possible P.R.: "Hot opportunities for Councils & Teams." International is taking advantage of these ideas and would like to share

(Continued on page 25)

them with you.

Grammar hotlines provide quick answers to your grammar and usage questions. For a free directory of hotlines across the U.S. and Canada, send a self-addressed, stamped, business-size envelope to: Grammar Hotline Directory, Tidewater Community College Writing Center, 1700 College Cresent, Virginia Beach, VA 23456.

Names and addresses for more than 700 major print and broadcast media in the U.S. are listed in media distribution services' 1991 pocket media guide. Also listed: selected trade and business media and general interest magazines. Request a free copy on your letterhead from: MDS/PRA Group, Dept. P, 307 W 36th St, New York, NY 10018.

A pamphlet on "Tips for Safe Boating" for fishermen, hunters, and campers, a great handout for your highway safety coffee breaks is available, free, from the U.S. Coast Guard Auxiliary, by calling: 1-800-368-5647 or in CANADA, 1-800-268-3579.

Here is a power packed P.R. tool for your team that has a tremendous impact on your local communities!

Have you ever noticed how many marquees are in your community? There are marquees at shopping malls, fast food chains, markets, dry cleaners, ect. Once you start looking, you'll find they are everywhere.

How about a marquee blitz during May is National REACT month? This powerful tool can be utilized for your other events as well, coffee breaks, membership drives, etc.

Here is how this economical project might be accomplished:

- 1. Ask everyone on your Team to start keeping track of marquees in your community.
- 2. Have everyone involved turn in the names and addresses to your P.R. chairperson or designated team member who will compile a list of marquee locations.
- 3. Have a knowledgeable spokesperson from your Team contact each of these establishments and ask them to consider placing a short volunteer message on their marquee for May as National REACT month or for as many weeks in May as possible. Give them suggestions: "Close Encounters of the Best Kind - Be a REACT Volunteer". "XYZ REACT Team is Celebrating XX Years of Community Service Through Communications and Safety Support Services etc. Call.." You should not refuse any amount of time they are willing to give your team.
- 4. This may result in hundreds of "FREE" ads across your community. People will see the messages over and over throughout your community.
- 5. Recognition for those who participate can be in the form of a simple thank you letter, certificate, space in your Team or Council newsletter. You might speak to your local news editor to run a collage photo displaying several pictures of the marquees with your Team's messages. What better way to thank a business than a little free advertising?
- 6. In order to evaluate this project, it would be helpful if each Team would complete a brief report listing the results and this will be you starting point for next year. Share your successes in the REACTER and with the P.R. Task Group.

No cost P.R. is still available. Many radio stations

have public service spots where they list upcoming events. A team picnic or other activity open to the public could be advertised here. Some radio stations, such as KSAN - 94.9 FM in San Francisco, California have a "Birthday Police Report" weekdays in which they read happy birthday wishes to those persons having birthday's that day as sent in by their listeners. If you Team sent in a birthday wish to one of your Team members with the wording, XYZ REACT Team wishes a happy birthday to our member Bob Smith, KSAN would read the wish that way, and your REACT Team would get free mention on the radio.

REACT of the Golden
Gate in San Francisco has
used this and members have
stated that they were surprised
and pleased to hear it. KSAN
follows up the announcement
with a certificate to the individual with the same wording.

If you have suggestions for changes to the convention newspaper judging rules, send them to the address below.

If you would like to exchange your newspaper or would like to receive other Team or council newspapers, drop this column a note so stating which and your editor's full name, address, and zip code. This column will attempt to publish as many as it can to help you expand your newspaper exchange.

Publicizing REACT Column Robert M. Riechel P.O. Box 563 San Bruno, CA 94066

SIGN UP NOW FOR THE 1991 REACT INTERNATIONAL CONVENTION!

### Team Events

Seattle REACT #2503, Seattle, Washington had a busy 1990. The Team participated in several motorcycle runs, sponsored several safety breaks as well as initiating a new one. They also participated in an emergency drill at the airport and helped the Red Cross with one of the biggest floods in the states history. Of course everyone knows that Team #2503 helped with the 1990 REACT International Convention held in Spokane. Washington.

### CLASSIFIED SECTION

FREE INFORMATION:
GMRS, Cellular & CB
Radios-AntennasAccessories. Advantage
Communications, Inc.,
309 Laura, Suite 220,
Wichita, Kansas 67211,
(316)264-5005.

### NOTICE

Try placing a classified ad in the new classified section of the REACTer. Cost is only \$.45 per word for members and \$.65 per word for non-members. Phone numbers automatically count as two (2) words.

For a limited time free informational only ads are available to members on a space availiability basis.

Deadline for classified ad submission is the same as article submission deadlines.

For further details please call REACT Head-quarters at (316)263-2100.

(Continued from page 9)

interference.

### REACT Monitoring Of Citizen Band Handbook

I have collated the surveys that I have received from the teams during the summer and the fall and modified those sent to me. With this information I have put together a book on when teams are monitoring channel 9, G.M.R.S. and amateur frequencies and the frequencies that they are monitoring. Mr. Meyer is working to interest a company to help publish this manual. If any team has not received a survey and would like to be included in the next edition, please drop me a note. I will mail your team a copy of the form used to collect the data.

### V.O.A.D.

January 7, 1991 the National Voluntary Organizations Active in Disasters (NVOAD) held there annual meeting in Washington, D.C. One of the presentations was by F.E.M.A. on their Catastrophic Disaster plan implementation. In this plan, REACT is slated to act as one of the Red Cross communication handlers; Red Cross being tasked with mass care and mass shelter. In addition REACT is supposed to help with communication to the general public via CB channel 19. When the final report on the Catastrophic Disaster plan comes out in April/May, we will get a copy for review and planning.

# Red Cross Disaster Planning

From a meeting that was held on January 9, 1991, there are several barriers to working relationships -- do you see any of these among our teams:

- 1) Interagency communication/Information sharing lack of sharing information; breakdown of communication channels; lack of knowledge about other organizations working with; inadequate communication from national to local levels and local to national levels; lack of time necessary to develop relationships;
- 2) Lack of coordination each agency has its own goals
  and agendas; geographic
  barriers; unclear and lack of
  understanding of organization
  objectives; different reporting
  forms and procedures; trust;
  who's in charge?; lack of
  flexibility (rigid rules/procedures); lack of adequate
  training; personnel turnover;
- 3) Interagency relationships - turf battles; on the job problems; jealousy; competition rather than cooperation; who gets the money?; who distributes the funds?;
- 4) interpersonal relationships - inability to work with others; inadequate training; egos;
- 5) Aspects of the disaster environments fear of outsiders; local customs; fear of loss of control over response.

Many of the above problems would not apply to REACTers working as communicators. Many of these may affect the way we do our job. If you have any ideas on ways to minimize any of the problems, please feel free to write me at 2605 Loma Street, Silver Spring, Md. 20902-4841 and I will see that the appropriate persons both within and without REACT gets a copy of your comments. If there is anything you would like this committee to look into, feel free to write me at the above address.

1991 Convention Melbourne, Florida July 22 - 25, 1991

Have you made plans to attend the 1991 REACT Convention yet? Time has a way of moving on, so sign up now!

This year's convention will be held at the Hilton At Rialto Place in Melbourne, Florida. For reservations at the hotel call toll free 1-800-HILTONS. Remember to mention you are with REACT to qualify for the REACT rate of \$55.00 for single/double and \$61.00 for 3 to 4 people.

Don't forget to contact the convention host teams for registration forms and further information.

See you in Florida for "Fun in the Sun in '91."



### JOIN OUR PARADE

REACT is going on parade in Melbourne this July. Get ready.

Press your REACT uniform. Bring your new REACT flag, your national and state or provincial flag, your city flag. Bring people to bear them proudly. Let's make this a parade of flags.

Shine up your
REACT communications vehicle and bring
it along. Hunt out the
magnetic REACT signs
to display on your car.

Plan your state's contingent now. Let's be at our REACT best. Let's do REACT proud.

# 1991 REAGT INTERNATIONAL CONVENTION Melbourne, Florida July 22 - 25, 1991

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### NOTICE!!!

The photographs used on the cover and on page 21 of the January/February issue of the REACTER were taken by Bill Adams, owner and photographer of "Things To Remember Photography Studios" of Melbourne, Florida. Headquarters apologizes for the omission of this information.

1991 REACT International Convention Melbourne Airport Hilton At Rialto Place Melbourne, Florida July 22-25, 1991

Co-hosted by Space Coast REACT #4577 and Brevard Cares REACT #4743

INFORMATION REQUEST FORM

NAME _ ADDRESS			<u></u>			_
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### MAIL TO:

REACT 1991 Convention Space Coast REACT #4577 P.O. Box 360292 Melbourne, FL 32936

REGISTRATION: \$55.00 through May 15; \$70.00 after May 15.

